

From: Barrett Daliah
Sent: 23 April 2018 14:02
To: Matthews Khumo <Khumo.Matthews@haringey.gov.uk>; Foley Felicity <Felicity.Foley@haringey.gov.uk>
Subject: FW: RE: banc info

Other documents and pictures submitted but not very clear

From: Jean Adams <
Sent: Monday, April 16, 2018 9:21:41 AM
To: Barrett Daliah
Subject: RE: banc info

Morning Daliah,
Could you please try and re-send the photographs as they just sent as black tall blocks and nothing is visible.
Many thanks
Jean

From: Barrett Daliah <Daliah.Barrett@haringey.gov.uk>
Sent: 16 April 2018 08:43
To: Jean Adams <
Subject: FW: banc info

Hello Jean

The pictures are not showing very clear but this is something that one of the residents have sent in to demonstrate that the problems have not improved since the review has been submitted.

I have advised the resident that she is able to talk to these matters as they are examples of the things she has already raised in the review.

Best regards
Daliah

From: claire skinner [
Sent: 15 April 2018 10:44
To: Barrett Daliah <Daliah.Barrett@haringey.gov.uk>
Subject: Re: banc info

Pictures removed – poor quality (Felicity)

Hi Daliah

The 1st 2 pictures show the queue outside the side door on Wednesday 11th April (about 8.30/9), the final 3 show the queue on Saturday 14th April (about 10.15/10.30) this extended past their bins. We are aware that the licence states they are not allowed to use this door as an

entrance (only as an exit) and have queues outside. I know you have already been sent pictures and videos (which show how noisy these queues are) like this in the past, but I wanted to show that things havent improved since we asked for a licence review. This continues to be the same every week as it has always been.

Between Thursday & Sunday the queues are pretty constant between about 7.30 / 8 and 10.30 / 11 - always with differing numbers of people. (I am not staring out of my window all this time but i can hear it clearly !). The rest of the week the queues are intermittent throughout the night.

As you can see the pics i took on Saturday night are from the corner, not my house. There were also a couple of other neighbours outside as they were also being disturbed (they live closer to the banc than i do). We were approached by one of the security who wanted to ask us questions (he was polite). He was basically acknowledging how bad the parking and traffic are , but wanted to know what difference finishing earlier would do ...

Sorry that this is long winded - but i wont need to send more pics or info as it is always relentlessly the same.

Take care

Claire Skinner

[Sent from Yahoo Mail on Android](#)

On Sun, 15 Apr 2018 at 10:21, claire skinner

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Hi Daliah

I am resending the mail i sent you last week but with all my details. Im sorry, but i assumed that as you already have all my info i wouldnt have to keep putting it on each time .

Thankyou

I will be sending you another mail with pictures showing the queue outside thenside door which the licence says they arenot allowed to use as an entrance

Take care

Claire Skinner 35 Station Crescent

[Sent from Yahoo Mail on Android](#)

On Tue, 10 Apr 2018 at 16:40, claire skinner

< > wrote:

Hi Daliah

I am sending you some other situations since the paperwork and hearing re. Banc :

* 1st March 7.30pm : a customer from the banc knocked on my door and asked for me by name and if i could move my car when he'd finished his time having shisha (2 hours). This was because he'd parked badly, he realised he couldnt get out - this was when the road was treacherous with ice & snow. He knew my name because he'd knocked on other neighbours doors in an attempt to find who owned the (my) car. In the meantime i asked for support from the banc - i have texts to show this (which is what the owners instructed us to do in the afore mentioned letter) I came out at 9.30pm when he knocked again - i had to stay outside in the freezing cold for 1/2 hour while i moved my car, banc security supported the man who tried to get out of a slippery spot - not fun !

* A couple of weeks later around 8.30pm i witnessed someone backing into and banging my car as i came home carrying lots of shopping (unable to do this with my car as impossible to

find parking on return). I asked the man if he was going to the banc, he said yes, so i asked him to come to discuss with them (again under the instruction from their letter). He was contrite, offering his insurance information, however it was dark and the damage minimal so pointless to pursue. However i felt overwhelmed as there were 3 men from the banc Maz (one of the banc's owners' brothers) was helpful but the other 2 men told me that it was nothing to do with the banc and i should expect this to happen living here.

* prior and since the paperwork & hearing : regularly there are banc customers who park in restricted zones around 5 / 5.30. I have mentioned a few times to them that they are unable to park here until 6.30. Some of them have told me - in a variety of ways - that people in the banc have told them that its ok to park there as noone will give them a ticket

Thankyou

take care

Claire Skinner